

Health Care Expands in Northeast Vancouver

Hastings Sunrise and surrounding neighbourhoods have a new health care hub situated at 2788 East Hastings. The Northeast Urgent and Primary Care Centre, operated by Coastal Health, opened Feb. 16.

Currently, urgent care is available for clients who need medical assistance within 12 to 24 hours but can't see their own primary health care provider in that time, or do not have one.

Ana Fernandez, the centre's manager, explains that "the centre is not for life threatening situations, but functions as a walk-in clinic that anyone can access without a referral". Patients who are unsure if the clinic is suitable for their needs are encouraged to call 811 where a nurse will be able to help them assess where to go.

Hours run 8am to 10pm Monday to Saturday, and 9am to 5pm on Sundays, with the last patient being accepted one hour prior to closing.

Within 6 to 12 months, the clinic will move into its second phase: adding primary care. This means patients without a family doctor will be assigned an on-site physician they can visit for all their primary health care needs on an on-



New Urgent and Primary Care Centre at 2788 East Hastings St.

going basis. Priority will be given to elderly residents in the neighbourhood, those with complex care needs, and marginalized and vulnerable populations. Until this is established the clinic is facilitating an "Attachment Process" where they are locating primary care providers within the community.

The current team of physicians, nurse practitioners, registered nurses, social workers and medical office assistants speak over 15 languages and can access translation services 24/7. The team will be expanded over the coming months to include counsellors and a registered dietician.

During the pandemic, patients are asked to take the usual precautions of sanitizing and distancing and will receive a medical grade mask on arrival. More details can be found at http://www.vch.ca/Locations-Services/result?res_id=1485

■ Loretta Revoczi

Urgent and Primary Care Centre vs Emergency Department

	Urgent Primary Care Centre	Emergency Department
Sprains and strains	✓	
High fever	✓	
Suspected stroke or heart attack		✓
Asthma attack	✓	
Less serious child illness and injury	✓	
Poisoning or overdose		✓
Major trauma		✓
Head injury with loss of consciousness		✓
Cuts, wounds or skin conditions	✓	
Dehydration/constipation	✓	
Infections, including chest, ear and urinary tract	✓	
New or worsening pain	✓	

Safety Team Moves Into Boundary Area

Big changes are coming to the East Hastings business area from Cassiar to Boundary Road – and your BIA/CPC partnership will be there to help.

That section of the “East Village” has long been served by the Hastings Sunrise Community Policing Centre (CPC), but now the Hastings North Business Improvement Association (BIA) has expanded eastward to represent this rapidly changing business area.

Many of the old buildings are being replaced by new business and residential developments. As these developments complete construction, new opportunities will be available for businesses to enliven the street and offer additional services and options for residents. The CPC and the BIA are looking forward to being of assistance to both the new and old business and property owners moving forward.

Our most visible presence will be the Sunrise Safety Team (SST), which has been patrolling the Hastings strip



from Renfrew to Clark Drive, and the adjacent industrial area, for the past 11 years. Wearing bright blue jackets and travelling in pairs, they will visit the new area two days a week to develop relationships with businesses and work with them to address crime and safety issues.

Team members will liaise with residents and visitors as well as focus on quality-of-life concerns such as litter, illegal dumping, graffiti and discarded needles. They will also connect with homeless and street people and provide support when appropriate.

The program is run by the CPC in partnership with the BIA.

Says Patricia Barnes, the BIA's executive director: “We are very excited to welcome business and property owners to join the East Village, and we look forward to working together, advocating and being there for you.”



SST member Mona Abdirahman



Have You Seen this Bike?

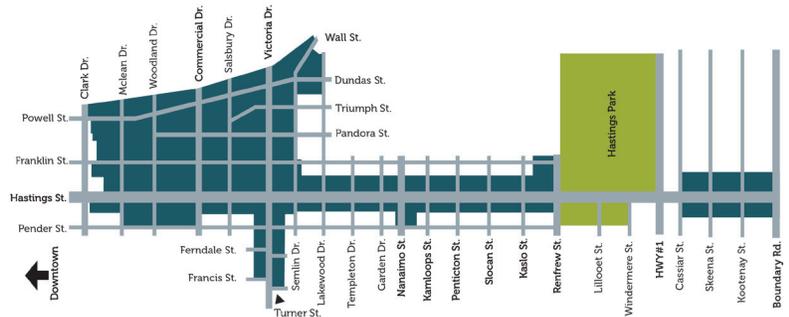
Frog Hollow Neighbourhood House is still hoping to recover its custom-built delivery tricycle, stolen late last year, or get help replacing it.

The tricycle had been used since 2017 to bring food, materials and resources to housebound seniors in Hastings Sunrise. In November, it was stolen from its storage shed.

The theft was “heartbreaking”, says Lysandra Chan, seniors program coordinator at Frog Hollow.

“During the pandemic, it continued to deliver emergency food hampers, as well as art and gardening kits,” she says. “We had planned to use it to deliver hot meals, cooked by youth participants from our YES CHEF program.”

If you have seen the tricycle, or can help Frog Hollow purchase a replacement, call them at 604-836-4028.



BIA coverage (dark green on map) now extends east of Hastings Park to Boundary Road.

Working together for a safe community

The Hastings Sunrise Community Policing Centre works in partnership with the Vancouver Police Department



Other Partners:

